

How to Restore Inking in Microsoft Office 2007

Our software default when installing Microsoft Office 2007 does not include InfoPath, Groove and OneNote. If a component has not been installed, there may have been a dependency for inking which is now broken. In another case where Office 2007 had to be changed on a tablet to include Outlook, shortly thereafter the inking ability using a stylus stopped working.

To restore **INKING** in Microsoft Office 2003/2007 follow these steps:

1. Copy Microsoft Office 2007 from UCTOOLS to the tablet C:\Temp or Downloads folder.
2. Remove all files within Office 2007 -->Updates folder (DO NOT DELETE) and keep them safe outside of the Microsoft Office 2007 folder in C:\Temp or Downloads (This will force a custom installation when running Setup.exe)
3. Uninstall Microsoft Office 2007 in Add/Remove Programs (Control Panel) but **DO NOT REBOOT**
4. Go to C:\Temp\Office 2007 folder and run setup.exe
 - a. Choose **Custom Install**
At the top of the folder, select "Run All Programs from My Computer" making sure that ALL components will be installed including Shared Office Components
5. Complete installation
6. Install Office 2007 SP1 which you moved from inside Updates folder to outside Microsoft Office 2007 folder in C:\Temp or Downloads folder
7. Install the SaveAsPDF.exe
8. After completion of the installation, reboot.
9. Log in with your admin account. Open a new Word document and activate inking. Choose a different pen or color to make sure it is working.

NOTE: Have the user log in and check writing with a stylus and open Outlook. Uninstalling the default Microsoft Office 2007 suite of applications uninstalled Outlook and reinstalling ALL components has installed it again. If there were Novell or GroupWise profiles on the computer, it may not work so it's wise to check Outlook after installation of the Microsoft Office 2007 suite.