

Standard Software Image for 2009-2010

Installations

Format Drive and Install Windows

- Use ISO image from \\altiris\SoftwareDelivery\Microsoft\Windows XP SP3.
- All Windows drivers are loaded.

Windows XP Professional

- Create backdoor account and install all software from this account.
- Get Windows Updates
 - All critical updates
 - Most 'Select Optional Software'
- INSTALL INTEL and DELL wireless drivers
- Add support for East Asian Languages
Control Panel - Regional and Language Options - Languages Tab - 2nd Check Box
- Remove the Shared Documents folder from My Computer
[HKEY_LOCAL_MACHINESOFTWARE\Microsoft\Windows\CurrentVersion\Explorer\MyComputer\NameSpace\DelegateFolders]
Find the key called {59031a47-3f72-44a7-89c5-5595fe6b30ee} and delete it.
Restart.

Symantec Anti-virus

Will be changing to Symantec Endpoint

- Use the install on the server [\\mavadm1\...](#)
- Frozen machines will use \\mavugr1\VPHOME\CLT-INST\WIN32

Install browser plug-ins

- Macromedia Shockwave (NO Google Toolbar)
- Macromedia Flash (NO Yahoo toolbar)
- Java Virtual Machine –www.java.com— (NO Google Toolbar)

MS Office 2007

- Install options:
 - Install with setup.exe at [\\xs1\uctools...\(configuration](#) settings found in \\xs1\uctools\MICROSOFT\Applications\Office\office2007\Office 2007\Updates\desktop)
 - Make sure Save as PDF is installed (install with script?)
- Install FrontPage 2003
go with the 'typical' option
- For tablets, install OneNote
Go to Add/Remove Programs > Microsoft Office 2007 > Change
- Install Microsoft Update and get the updates for Office.
- Setup Outlook Anywhere for laptops?

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Additional Software

- Adobe Acrobat Reader (NO Google Toolbar)
 - make sure NOT to get Adobe Download Manager
 - Remove Speedlauncher from the Startup folder
- Power DVD
- Windows Defender
- QuickTime
- Use the Standalone Installer that does not include iTunes
- Real Alternative
- Roxio Record Now
 - The most current version from Dell was not compatible with Windows Media Player 11 as of 4/07?*
 - Choose custom installation - do not include the DLA piece
 - Do not keep Install Shield Update Manager
- Merge XPSP2 registry hacks
[\\custis\uctools\MICROSOFT\WindowsXP\Patches\sp2\exceptions](http://custis\uctools\MICROSOFT\WindowsXP\Patches\sp2\exceptions)
- take off the auto updates with the reg key
[HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\Windows\CurrentVersion\Run] QuickTime Task
- Experience Pack and Education Pack (Tablets)
Microsoft.com/windows/experience pack and education pack
<http://www.microsoft.com/windowsxp/tabletpc/default.mspx>
- ICEOWS – \\xs1\uctools\Other\File_Compression\iceows(JCW)

Configurations

*From the backdoor account, create a backdoor2 account.
Login as backdoor2 to create the profile from the default user profile.
Tweak the backdoor2 profile with the following settings:*

Windows XP Professional

- Display Properties – Desktop tab
 - Set background to blue
 - Turn off “Desktop Cleanup Wizard”
- Display Properties – Power Options Properties (also applies to Plugged In Laptops)
 - Turn off Monitor : After 20 minutes (10 min. Unplugged Laptop)
 - Turn off Hard Disk: Never (Never Unplugged Laptop)
 - System Standby: Never (20 Min. Unplugged Laptop)
- Display Properties – Appearance tab - Effects
 - Turn off transition effects for menus and tooltips
 - Turn off show shadows under menus
- Display Properties – Settings tab – Advanced - Monitor
 - 75 Hz
- System Properties
 - Advanced tab – disable error reporting, select notify user

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- Advanced tab – Performance – Visual Effects tab – uncheck the first six options
- Automatic Updates tab - select automatic
- Turn off System Restore
- Remote tab- Uncheck both options
- Cleanup Start menu
 - Shorten recent apps list to 4
 - Turn off “Highlight Newly Installed Programs”
 - Don’t display My Music
 - Add My Network Places – Connect To link instead on notebooks
 - Don’t display My Pictures
 - Remove Set Program Access and Defaults
- Add WebHelpDesk to Anchored Start Menu Icons
- Enable Quicklaunch - Outlook, IE, Word, and Show Desktop only
- Set My Documents to H:\ (Desktops Only)
- Turn on Network Connection Icon
Right-Click on My Network Places, Properties, Right-Click on Local Area Connection, Properties
- Set the password for the backdoor account.
- Take care of the Windows Tour
- Add registry hacks for Windows XP sp2 firewall
\\xs\tools\MICROSOFT\WindowsXP\Patches\Firewall exceptions for SP2\AD only machines
- Clean up Programs in the Start Menu

Internet Explorer

- On startup
 - Choose to keep my default search provider.
 - Turn ClearType and Phishing filter on.
- Display links and menu bar on the same row.
- Set www.wlu.edu as the homepage.
- Set the instant search default to Google.
tools – internet option – general tab - search – settings – choose Google.
- Disable Auto Complete, except web addresses
Tools menu - Internet Options – Content tab - AutoComplete
- Uncheck “Reuse windows for launching shortcuts” in “Advanced” tab, Browsing section
- Remove all Favorites
- Add trusted sites and popup blocker exceptions from reghack
\\custis\UCTOOLS\MICROSOFT\Applications\InternetExplorer
- Add links to Sakai, ElementK (point to www.elementk.com), WebHelpDesk, Library, Meebo, NoSpam, WebAdvisor, W&L Home Page, Portal, ITS
- Add VPN and OWA to links on laptops
- Lock the toolbar
- Enabled signed ActiveX controls for trusted sites.

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- For laptops, download VPN software.

MS Office 2007

- Change default fonts in Word
 - Open Word -> Convert to new format (Office Button, convert) -> Home tab, Change Style button, Fonts, Office Classic
 - Home tab, Change Style button, Style Set, Word 2003
 - Home tab, Change Style button, Set as Default
 - Remove user name. Office button, Word Options, Popular tab
- Configuration options (in FrontPage)
 - Tools menu – Page Options – Authoring tab
 - Clear the Browse-time Web Components check box
 - Tools menu – Customize – Options Tab
 - Check always show full menus
- Remove Microsoft Office Document Image Writer from Printers and Faxes
- Turn off the Language Bar

Run Once

- Run **ALL** apps once to accept any user agreements.
 - Windows Media Player
 - Custom settings
 - Uncheck Quick Launch Bar icon*
 - Urge – Don't set up a store.*
 - For Adobe Reader make sure to check box not to show Beyond Adobe Reader
 - Roxio

Finalize (in this order)

- Reboot and login as backdoor
- Run Disk Cleanup.
 - Keep Office setup files
 - Do not compress files
- Copy the backdoor2 profile to the default user profile
- Reboot and login as backdoor2 and delete the backdoor profile
- Login as backdoor and tweak the folder options for that profile
 - Uncheck hide file extensions
 - Display full path in the title bar
 - Set the default view to detail view
 - Show hidden and operating system files and folders
 - Disable the Administrator account
 - Delete backdoor2
- Delete the GUID for SAV 10
HKEY_LOCAL_MACHINE\SOFTWARE\Intel\LANDesk\VirusProtect6\CurrentVersion\GUID

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- If you reboot the machine before you take the image, repeat this step. The image must not have this registry key!